



QUOTATION

Bitzer US, Inc.
4031 Chamblee Rd.
Oakwood, GA 30566
(770)-503-9226

PAGE NO 1
QUOTE NO 30389

BILL TO: RBS REFRIGERATION, INC
10371 SW 212 ST
MIAMI, FL 33189
USA

SHIP TO: RBS REFRIGERATION, INC
10371 SW 212 ST
MIAMI, FL 33189
USA

Dear Customer,

The 'ORDER NOTES' at the end of this document have been updated, so please review. Also, Bitzer's Terms and Conditions apply to all orders and are available upon request. If there are errors or omissions on our ORDER ACKNOWLEDGEMENT or INVOICES, please notify us immediately at (770) 503-9226 or customerservice@bitzerus.com.

Table with 8 columns: QUOTE DT, CUSTOMER NO, SLS RP, PYMNT TERMS, LOC, PPD/COL, SHIP DT, SHIP VIA. Row 1: 11/30/2011, RBS, 960, Cash In Advance, DH, COLLECT, A.S.A.P., TRUCK

Table with 6 columns: QTY ORDERED, ITEM NO DESCRIPTION, UOM, UNIT PRICE, DISCOUNT, EXTENDED PRICE

5 HSK8571-140-4PU EA 1,323 lbs 24,114.00 0.00 120,570.00
Customer Item Number:
Freight Class:
NMFC#:

40 343313-01 EA 0 lbs 0.00 0.00 0.00
COIL,SOL,230VAC,BUERKERT,8W
50/60HZ,023-0077-00
Customer Item Number:
Freight Class:
NMFC#:

5 361330-12 EA 0 lbs 475.22 0.00 2,376.10
KIT,VLV,ECO,28MM,1-1/8",HS85
Customer Item Number:
Freight Class:
NMFC#:

4 892-1140-02 EA 1 lbs 73.48 0.00 293.92
HTR,CRNKCSE,140W,230V,B5/B6
GRUB SET SCREW, 9-1/4"LONG,8C
Customer Item Number:
Freight Class:



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NMFC#:

1 OA25112US EA 15,425.92 0.00 15,425.92
KIT,OIL SEP,250 LTR,US VERSION
NEW VERSION SEPARATOR-KIT
Customer Item Number:
Freight Class:
NMFC#:

1 791-9906-00 EA 305.97 0.00 305.97
SW,OIL LVL,OIL SEP,5VDC,ESC201
161431,36"LEADS,REQ ESC OR PLC
Customer Item Number:
Freight Class:
NMFC#:

14 793-3150-40 EA 382.03 0.00 5,348.42
OIL,SCREW,B150SH,5GAL
R22
Customer Item Number:
Freight Class:
NMFC#:

5 360613-09 EA 1,231.72 0.00 6,158.60
KIT,OIL INJ,HS/OS'85,PREV VRSN



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QUOTE DT	CUSTOMER NO	SLS RP	PYMNT TERMS	LOC	PPD/COL	SHIP DT	SHIP VIA
11/30/2011	RBS	960	Cash In Advance	DH	COLLECT	A.S.A.P.	TRUCK

QTY ORDERED	ITEM NO DESCRIPTION	UOM	UNIT PRICE	DISCOUNT	EXTENDED PRICE
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OBSOLETE ON CURRENT 85 SERIES

Customer Item Number:

Freight Class:

NMFC#:

Order/Quote Acknowledgment Contact Info:

ROBERT

FREIGHT:	0.00
MISCELLANEOUS:	0.00
TOTAL QUOTE	150,478.93



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ORDER NOTES:

REPLACEMENT SEMI-HERMETIC RECIP, CORE, AND SCROLL COMPRESSOR RETURN POLICY:

Contact Bitzer Customer Service at (770) 503-9226 or at customerservice@bitzerus.com to request a Return Material Authorization (RMA) Form. A PO is required for the replacement compressor and a second PO for the core deposit. Both PO's (or credit card if applicable) will be immediately invoiced (processed).

Bitzer will make every effort to deliver replacement compressore within 24 hours, if necessary. Bitzer will also arrange for a contract carrier to pick-up the failed compressor and will pay freight back to Oakwood, GA (Atlanta area) for both warranty and out of warranty compressors for returns within the continental U.S. When the core is received in Oakwood, Bitzer will immediately credit the core amount.

A Tear Down Analysis (TSA) will be conducted within 30-45 days of the receipt of the failed compressor for warranty claims. If it is determined for an in-warranty compressor claim that Bitzer is responsible for the failure, a credit will be issued against the RMA charge for the compressor. if Bitzer is not responsible for the failed of an in-warranty compressor claimm no credit will be issued and a TDA report will be supplied to customer explaining reason for failure. For non-warranty TDA requests, Bitzer charges \$150.

REPLACEMENT SCREW COMPRESSOR AND CORE RETURN POLICY:

Contact Bitzer Customer Service at (770) 503-9226 or at customerservice@bitzerus.com to request a Return Material Authorization (RMA) Form. A PO is required for the replacement compressor and a second PO for the core deposit. Both PO's (or credit card if applicable) will be immediately invoiced (processed).

Bitzer will make every effort to deliver a replacement ASAP. However, outbound freight charges are the responsibility of the buyer, even if warranty claim is involved. The failed screw compressore must be returned prepaid within 30 days, and the core deposit will be credited upon receipt at the factory.

A Tear Down Analysis (TDA) will be conducted within 30-45 days of the receipt of the failed compressor for warranty claims. If it is determined for an in-warranty compressor claim that Bitzer is responsible for the failure, a credit will be issued against the RMA charge for the compressor. If Bitzer is not responsible for the failure of an in-warranty compressor claim no credit will be issued and a TDA report will be supplied to customer explaining reason for failure. For non-warranty TDA requests, Bitzer charges \$150.